Privacy Policy

Introduction

Mridrasayan is committed to protecting the privacy of our users. This privacy policy outlines the types of personal information we collect, how we use and protect that information, and the choices users have regarding their personal information.

Information We Collect

We collect personal information from users when they make a purchase, create an account, sign up for our newsletter, or contact us for support. This may include:

Name

Email address

Shipping address

Billing address

Payment Information

Phone number

Order history

IP address

How We Use Your Information

We use personal information to:

Process orders and provide customer support

Communicate with customers about their orders and promotions

Improve our website's functionality and user experience

Personalize our marketing efforts

Comply with legal requirements

Sharing of Your Information

We do not sell or rent users' personal information to third-party vendors for marketing purposes. However, we may share personal information with:

Payment processors and shipping providers to fulfill orders

Law enforcement or government agencies to comply with legal requirements

Service providers who help us operate our website or provide customer support

Security Measures

We take reasonable measures to protect users' personal information from unauthorized access, such as encryption and firewalls. However, no system can guarantee 100% security, and users should take precautions to protect their personal information, such as using strong passwords and keeping their login credentials secure.

User Choices

Users can control their personal information by:

Opting out of marketing emails

Deleting their account

Contacting us to update or delete their personal information

Data Retention

We retain users' personal information for as long as necessary to fulfill the purposes outlined in this privacy policy, unless a longer retention period is required or permitted by law. When personal information is no longer needed, we securely dispose of it.

Updates to the Privacy Policy

We may update this privacy policy from time to time. When we make changes, we will post the updated policy on our website and notify users by email or through our website

Contact Us

If you have any questions or concerns about this privacy policy, please contact us at [contact email or phone number].